

Lead and Copper Plumbing Survey

County Wide Utility District is committed to providing you with the best water service possible. All public water systems in the United States are required to identify the materials of service lines connected to the distribution system. To meet the requirements established by the Environmental Protection Agency (EPA) and the State of Tennessee Department of Environment and Conservation (TDEC), we kindly request your assistance in completing a brief survey regarding the type of plumbing in your home.

Customer Name: _____

Customer Account Number: _____

Service Address: _____

Phone Number: _____

- When was the service line going into your home or business installed?
 - Before July 1988
 - After July 1988
 - Unknown
- What type of service line connects the home or business to the water meter?
 - Lead (dull, dark gray. Easily scratched with a hard object, shiny when scratched)
 - Copper (copper color, green tarnish)
 - Galvanized Iron/Steel (Magnetic, black-dark gray, some reddish-brown rust, hard to scratch)
 - Plastic (PVC, PEX)
 - Unknown

What type of service line connects the home to the water meter?

Service line material can be verified by viewing the water line at point where it connects to the meter (usually outside in a meter box) and where it enters the home (usually in the basement or foundation crawl space). NPR has developed an interactive plumbing identification guide: <https://apps.npr.org/find-lead-pipes-in-your-home/en/>.

Returning the survey is easy

- **Drop off at our office Monday-Friday 7:30-4:00**
- **Place in our night deposit**
- **Email: customerservice@countywideutility.com**

Please feel free to contact us if you need assistance in filling out the survey. 731-696-2980